

From: DPA EIS Helpdesk
Sent: Thursday, October 02, 2003 10:57 AM
To: All DPA Statewide Staff; All DPA State Associates
Subject: Alert Deletions
Broadcast to all DPA Statewide Staff and all DPA State Associates
From the Alerts/Interface Project Team

Alert Deletions

Representatives from Policy, Field and Sys Ops met recently to review all of the alerts in EIS. We assessed each alert according to the following categories:

- Can or does the worker get this information in some other format?
- Does this alert support prospective budgeting?
- Does this alert coincide with current policy?
- Does this alert support caseload management?

We then put together a list of alerts recommended for deletion from EIS that was reviewed by Field supervisors and managers. Based on Field review, we reinstated one alert.

Effective October 2, 2003, the following alerts will be deleted from EIS:

LAST TO TURN 12
CHECK JOBS ELIGIBILITY
CHECK WORK REG ELIGIBILITY
UIB XXXXXXXXXX BENE W/NAME ERR

Some alerts will take more time to delete and we will follow this broadcast with announcements of their demise.

We hope you find the alerts system a bit less cumbersome with the deletion of these alerts. In the second phase of this project we will look at the entire alerts and interfaces system to see how they can better support the work flow of today.